

TAJIMA

DC17

Getting Started Guide

Training videos are available at:
<https://www.youtube.com/@tajimasoftware>



www.tajimasoftware.com



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Introduction

Congratulations on purchasing Tajima DG17. Read this guide to get started using your Tajima DG17 software.

What You Need to Get Started

Below is a list of the recommended computer specifications for Tajima DG17. Increasing RAM memory and/or processor speed will improve system performance.

- PC with a 3.0 GHz Quad Core Genuine Intel Processor (64-bit)
- Microsoft® Windows® 10/11 (64-bit) operating system
- 16 GB RAM (recommended)
- At least 4 GB hard disk space available.
- Mouse
- A Local Area Network (LAN) Connection
- A Universal Serial Bus (USB) port to attach your security device.

The Tajima DG17 Security Device

The Tajima DG17 software comes with a security device that attaches to the USB port of your computer. The device must be attached for your software to function.

Viewing the Tajima DG17 User's Guide

The Tajima DG17 User's Guide includes complete descriptions of how to use the features of your software. The User's Guide will be installed along with your software; you will find the PDF version of the User's Guide in the documentation folder: Program Files\Tajima\DG17\Documentation. You can also download this document from the PulseCloud website.



Tajima DG17 is available in various system levels. The information in the User's Guide applies to all Tajima DG17 users, regardless of what system level users have. For more information concerning the features available to you, please contact your distributor.

Installing Tajima DG17

To install the Tajima DG17 software, do the following:

1. Go to the PulseCloud website to download the latest install file.
2. When the download is complete, double click the Install.exe file to open it.
You see the initial installation window.
3. Follow the instructions of each step to complete the installation. For more detailed information on the installation procedure, see the "Installing Tajima DG17" section in Chapter 1 of the User's Guide.

Connecting Hardware

You must connect to two important peripheral devices: the security device and the embroidery machine. For more detailed information, see the “Connecting Hardware” section in Chapter 1 of the User’s Guide. Once these devices are connected to the ports at the back of your computer, you can install Tajima DG17.

Connecting Embroidery Machines Through Cable

Tajima DG17 has the capacity to directly connect to embroidery machines through cable. A service called Design Spooler controls the connection to the machines.

For complete details on configuring Design Spooler for your machines, please see the Design Spooler information located in the User’s Guide. Connecting machines may require additional hardware or licenses available from your distributor. Please contact your distributor for details.

Getting Help Using Tajima DG17

Tajima DG17 offers you a variety of ways to find answers to your questions. Documentation and training videos available allow you to quickly begin using the software.

Contacting Support

The section "Appendix C: Getting Help" in the User's Guide outlines several options to help you find out the answers to your software questions. Please contact your distributors to find out what additional support resources are available.

Release Notes

The Release Notes provide information on the latest features that are included with this version of Tajima DG17. You will find the Release Notes in the documentation folder of your installation: you will find these in Program Files\Tajima\DG17\Documentation.

Training Videos

There is a series of training videos available on our website, <https://www.youtube.com/@tajimasoftware>

These videos show on-screen how to begin using features in the software and provide helpful hints when creating embroidery designs. They cover a variety of popular topics, such as using Draw Fusion, working with sequins, and improving the quality of lettering.

Online Help

The Online Help provides a quick way to access conceptual information and step-by-step instructions. Select Help—Contents from within Tajima DG17 to access the Online Help.

Font Help

The Font Online Help contains general information about our embroidery fonts and lists the Standard and Optional fonts provided with our embroidery systems. A sample of each font is provided. Select Help—Fonts from within Tajima DG17 to access the Fonts Online Help.

Fill Help

The Fill Online Help contains general information about Fill patterns, and it lists the Carved, Programmed, and Standard Fill patterns provided with Tajima DG17. A sample of each Fill pattern is provided with its appropriate settings. Select Help—Fills from within Tajima DG17 to access the Fill Online Help.

DG Community

You can troubleshoot common problems and get answers from the Frequently Asked Question list. The community's URL is: <http://dgcommunity.pulsemicro.com>.

Quick Reference Card

The Quick Reference Card (QRC) describes all the tools and commands available with the software. Depending on the system level you have, you may not have some of the tools and commands listed.